CEM/IFEM Symposium: Quality and Safety in Emergency Care

The symposium has been accredited with 6 CEM CPD points per day.

Day 1: Tuesday 15 November

Time	Location & Content
08:00-08:50	**West Foyer** Registration, Coffee & Exhibition
08:50-09:00	**Stevenson Lecture Theatre** Presidential Welcome Dr Mike Clancy, CEM President
09:00-09:20	**Stevenson Lecture Theatre** Defining Quality and Safety in Emergency Care: The Challenge for IFEM Professor Peter Cameron, IFEM President
09:20-09:35	**Stevenson Lecture Theatre** Outline of Symposium Goals Dr Fiona Lecky
09:35-10:50	**Stevenson Lecture Theatre** Plenary Session 1: Quality From the Patient and Purchaser's Perspective Chair: Dr Sandra Schneider 09:35-10:10 Quality From the Patient Perspective Dr Suzanne Shale 10:10-10.35 Quality from a National Clinical Director's Perspective Dr John Heyworth 10:35-10:50 Quality in Emergency Care: The UK Department of Health Perspective Simon Burns MP

10:50-11:05	**West Foyer** **Coffee and Exhibition**
11:05-11:50	**Sackler Rooms** Breakout Sessions: International Perspective on Purchaser and Patient-Driven Definitions and Measurements of Quality Emergency Care Facilitators: Professor Aris Exadaktylos, Professor Elizabeth Molyneux, Professor Jonathan Benger & Dr Suzanne Shale
11:50-12:00	**Stevenson Lecture Theatre** Summary of International Perspectives on Government and Patient-Driven Definitions and Measurements of Quality Emergency Care Chair: Dr Sandra Schneider
12:00-13:00	**West Foyer** **Lunch and Exhibition**
13.15-13:25	**Stevenson Lecture Theatre** VIP Address, HRH The Princess Royal, College Patron
13:25-14:25	**Stevenson Lecture Theatre** Plenary Session 2: International Perspective on Mitigating the Threats to High Quality, Safe Patient Care Created by ED Overcrowding Chair Dr: Jim Ducharme 13:25-13:45 The Canadian Perspective Dr Michael Schull 13:45-14:05 The US Perspective Professor Ellen Weber 14:05-14:25 The UK Perspective Professor Suzanne Mason

14:25-15:15	**West Foyer** **Coffee & Exhibition**
15:15-15:45	**Stevenson Lecture Theatre** Panel Session: International Perspective on Mitigating the Threats to High Quality, Safe Patient Care Created by ED Overcrowding Chair: Dr Jim Ducharme Panel: Dr Michael Schull, Professors Ellen Weber & Suzanne Mason
15:45-16:00	**Stevenson Lecture Theatre** Summary of Mitigating the Threats to High Quality, Safe Patient Care Created by ED Overcrowding Chair: Dr Jim Ducharme
16:00-17:30	**Stevenson Lecture Theatre** Plenary Session 3: International Perspectives on Patient Safety Chair: Dr Peter Jones 16:00-16:45 Diagnostic Error Professor Pat Croskerry 16:45-17:30 Risk Management & Patient Safety in the ED Dr Greg Henry
17:30-17:45	**Stevenson Lecture Theatre** Summary & Close
	Free Evening

Day 2: Wednesday 16 November

Time	Location & Content
08:45-09:15	**West Foyer** Registration, Coffee & Exhibition
09:15-09:30	**Stevenson Lecture Theatre** Welcome & Review of Day 1 Dr Fiona Lecky
09:30-11:00	**Stevenson Lecture Theatre** Plenary Session 4; International Emergency Medicine Perspectives on Quality and Implementation of Best Practice Chair Dr Ian Higginson 09:30-09:45 The Impossibility of Perfection Professor Patrick Nee 09:45-10:00 Evidence-Based Emergency Medicine Research Findings; Their Impact on Quality and Physician practice in the ED Professor Ian Stiell 10:00- 10:15 The CAEP Perspective Dr Jim Ducharme 10:15-10:30 ACEP Perspective Dr Sandra Schneider 10:30-10:45 ACEM Perspective

	Dr Carmel Crock 10:45-11:00 CEM Perspective Professor Jonathan Benger
11:00-11:15	**West Foyer** Coffee & Exhibition
11:15-12:45	**Sackler Rooms** Breakout Sessions: International Emergency Medicine Perspectives on Quality and Implementation of Best Practice Facilitators: Dr Geraldine McMahon, Dr Ruth Brown, Professor Brian Holroyd Dr Ian Sammy
12:45-13:00	**Stevenson Lecture Theatre** Summary of International Emergency Medicine Perspectives on Quality and Implementation of Best Practice Chair: Dr Ian Higginson
13:00-14:00	**West Foyer** Lunch & Exhibition
14:00-14:10	**Stevenson Lecture Theatre** Best Poster Award
14:10-15:35	**Stevenson Lecture Theatre** Plenary Session 5: Quality and Safety in Emergency Medicine: Perspectives From the Developing World and Further Safety Considerations Chair: Mr Gautam Bodiwala 14:10-14:40 Perspectives on EM Quality and Safety in Africa Professor Elizabeth Molyneux 14:40-15:10 Perspectives on EM Quality and Safety in the West Indies Dr Ian Sammy 15:10-15:40 Safety Issues; An ED Systems Perspective Dr Art Kellermann

15:40-16:00	**Stevenson Lecture Theatre** Bringing it all Together for the Consensus Document Professor Peter Cameron and Dr Fiona Lecky
16:00	**Close**